

General Guidelines for All MASCOT Passengers

- **Be ready:** Riders are asked to be at a bus stop at least 5 minutes before your scheduled pickup time
- **Exact Change Required:** Drivers do not carry change.
- **Deviations & Flag Stops:** Allow 2 hour advance notice so MASCOT buses can be dispatched to the designated flag stop location, or for seniors & special transport eligible riders, to deviate up to ¼ mile off of the flex route.
- **Limited Assistance from Drivers:** Drivers are to remain on the bus and are generally NOT able to assist with packages. Drivers will assist riders who need to use the wheelchair lift or to address other special needs.
- **Packages & Personal Items:** Passengers are responsible for their personal items. Persons who bring parcels aboard the bus must maintain control of them and must not hinder the safety of other passengers
- **Food & Beverages:** Are not to be consumed while riding on the bus.
- **Stop times** are approximate and may vary due to deviations, weather, traffic, and road construction conditions.
- **Driver's discretion:** Drivers are authorized to use their discretion and may refuse ridership to persons who appear intoxicated, are overly aggressive or abusive, or otherwise disruptive to passengers or the driver. In addition, they are authorized to refuse stops that they feel may be UNSAFE and/or inaccessible for the MASCOT vehicle or our passengers.
- **No Show Policy:** Available upon request from the office.

Holiday Schedule: Buses do not operate on the following observed holidays: New Years Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day.

Demand Response Service

Big Lake, Houston, Meadow Lakes, Fairview Loop, Knik, Butte and various other locations outside of our usual flex route area as scheduling/bus availability allows

Stop locations: Buses will come to specified locations in each area. Times will be given to the rider when they call to schedule a pickup.

Call ahead: For next day service or later, just make a phone call to our office so that we may work to secure your requested time and location. While leaving a message or sending an e-mail does not guarantee you are scheduled for a ride, we will call back in a timely manner to confirm receipt of your request and work your ride request.

Be ready: We strive to always be on time but riders are asked to be ready 15 minutes before & after the scheduled pickup time set for the ride. Various conditions/situations affect our ability to be exactly on schedule.

First call, First served: We honor a first call, first served process because the schedules fill rapidly.

Mat-Su Community Transit (MASCOT)

Route Schedule – Fall 2010



Flex – Demand Response Routes
Commuter Routes

907-864-5006 (phone)

907-373-5999 (fax)

www.matsutransit.com

Dispatch Hours: 6 AM—6 PM

Office Hours: 8 AM—5 PM

Scheduling Hours: 9:30 AM—3:30 PM

Fares

One-Way Trip	\$2.50	Day Pass	\$6.00
Deviated Ride	\$5.00	Monthly Pass	\$100.00
Commuter Trip One-Way	\$3.00	South-Central Day Pass	\$8.50
South-Central Monthly Pass	\$140.00		

Mat-Su Community Transit (MASCOT) Route Schedule – Fall 2010

Mornings between Palmer and Wasilla

Afternoons between Palmer and Wasilla

Division of Motor Vehicles (DMV)	Flag	Flag	Flag	Wasilla Senior Center (WASI)	12:10pm	2:20pm
Job Corps	Flag	Flag	Flag	WESTSIDE CENTER	12:20pm	2:30pm
Alaska Family Services	Flag	Flag	Flag	Mat-Su Health Clinic (Spruce Street)	Flag	Flag
PALMER SENIOR CENTER	Flag	08:35am	10:35am	Northfork Medical Plaza	Flag	Flag
PALMER FRED MEYER	06:45am	08:45am	10:45am	Mat-Su Outpatient Center - AIC	Flag	Flag
PALMER CARRS / SAFEWAY	06:50am	08:50am	10:50am	WASILLA CARRS / SAFEWAY	12:35pm	2:45pm
THREE BEARS	06:55am	08:55am	10:55am	WASILLA FRED MEYER	12:45pm	2:55pm
Mat-Su College	Flag	Flag	Flag	Target	Flag	Flag
Hospital - Mat-Su Regional Medical Center	Flag	Flag	Flag	Lowes	Flag	Flag
WALMART	07:10am	09:10am	11:10am *	WALMART	1:00pm	3:10pm
Lowes	Flag	Flag	Flag	Hospital - Mat-Su Regional Medical Center	Flag	Flag
Target	Flag	Flag	Flag	Mat-Su College	Flag	Flag
WASILLA FRED MEYER	07:25am	09:25am	11:25am	THREE BEARS	1:20pm	3:30pm
WASILLA CARRS / SAFEWAY	07:35am	09:35am	11:35am	PALMER CARRS / SAFEWAY	1:25pm	3:35pm
Mat-Su Outpatient Center - AIC	Flag	Flag	Flag	PALMER FRED MEYER	1:35pm	3:45pm
Northfork Medical Plaza	Flag	Flag	Flag	PALMER SENIOR CENTER	1:40pm	Drop Off - ±3:55
WESTSIDE CENTER	07:50am	09:50am	Flag	Alaska Family Services	Flag	Flag
Mat-Su Health Clinic - Spruce St.	Flag	Flag	Flag	Job Corps	Flag	Flag
Wasilla Senior Center (WASI)	08:00am	10:00am	Flag	Division of Motor Vehicles (DMV)	Flag	Flag

* Transfer to another bus to continue into Wasilla (No Fee)

± Approximate Time

WASILLA & PALMER TO → ANCHORAGE

Monday – Friday			Tuesday & Thursdays Only	Monday – Friday		
Carrs / Safeway (Wasilla)	Denali 1	05:15am	09:30am	Denali 3	Wal-Mart	4:15pm
Wal-Mart		05:25am			Carrs / Safeway (Palmer)	4:35pm
Carrs / Safeway (Palmer)		05:50am			Eagle River Transit Center	Drop Off
Anchorage Transit Center		06:45am			Anchorage Transit Center	5:30pm

ANCHORAGE TO → PALMER & WASILLA

Monday – Friday			Tuesday & Thursday s Only	Monday – Friday		
Anchorage Transit Center	Denali 1	07:00am	10:45am	Denali 3	Anchorage Transit Center	5:45pm
Eagle River Transit Center			Flag		Eagle River Transit Center	Flag
Carr's (Palmer)		Drop Off ± 8:00 am			Carr's (Palmer)	Drop Off ± 6:30 pm
Wal-Mart		Drop Off ± 8:15 am	Drop Off - ±1140		Wal-Mart	Drop Off ± 6:50 pm
Carr's (Wasilla)		Drop Off- ± 8:25 am	Drop Off - ±1200		Carr's (Wasilla)	Drop Off ±7:05 pm

± Approximate Time

SCHEDULE EFFECTIVE 8/21/2010

www.matsutransit.com

MASCOT 907-864-5000 or *KMBQ 99.7 F.M. & KAYO 100.9 for changes, closures or delays*